

Student Terms and Conditions

Academic Year 2024/25

Please read these terms and conditions.

These terms and conditions set out the agreement between you and the University and how these relate to your studies. They apply to Academic Year 2024/25.

In here, we explain some key points including:

- I. the parts that make up our agreement with you;
- II. the law that applies to this agreement;
- III. how and when we can make changes to your agreement (including these terms, the rates, charges and any other terms relevant to your agreement). In particular, please be aware of the provisions of clauses 4 (Programme Variations), 7 (Tuition Fees) and 8 (Additional Costs) of these terms and conditions. These provisions explain the circumstances in which there may be any changes made to the Programme, your tuition fees payable and where additional costs payable by you may arise;
- IV. how we'll tell you about any changes we're making, and what you can do if you don't agree with them; and
- V. how you or we can end this agreement. In particular please be aware of the provisions of clauses 7.9 (Failure to pay tuition fees) and 12 (Cancellation Rights / Termination).

Definitions and Interpretation

In this document:

- I. the 'University', 'we', 'us' or 'our' means The University of Dundee;
- II. 'you' means the individual who is to be studying on the relevant programme of study;
- III. "Programme" means your chosen programme of study at the University;
- IV. "Student Handbook" means the handbook containing the detailed information on your Programme and which shall be provided to you on or around the date of matriculation; and
- V. "Student Rules" means the University statutes, ordinances, student regulations, policies and procedures, as amended from time to time – these can be found on the University's

academic and corporate governance webpage - [Academic and Corporate Governance | University of Dundee, UK](#)

Where we use examples in this document to make things clearer for you, the meaning of the conditions is not limited to the specific examples we have given.

1. The Contract

1.1 By accepting an offer to study on your chosen Programme you agree to comply with the following:

- I. these terms and conditions;
- II. the Student Rules - [Academic and Corporate Governance | University of Dundee, UK](#) .The Student Rules provide important information regarding the University's authority and processes and set out important rules and regulations applying to students.

Your particular attention is brought to the following provisions in the Student Rules:

- Student Discipline Procedure – which is the procedure under which the University enforces student discipline (a copy of the procedure can be found on the University's academic and corporate governance webpage [Student Discipline Procedure | University of Dundee, UK](#);
- Termination of studies – there may be circumstances where the University requires to terminate your studies (a copy of the applicable procedure can be found on the University's academic and corporate governance webpage [Termination of Studies](#);
- Fitness to practise procedure – the University has the responsibility to ensure that students studying towards a professional qualification can demonstrate they are fit to practice in their chosen profession (a copy of this procedure can be found on the University's academic and corporate governance webpage [Fitness to practise procedure | University of Dundee, UK](#) ; and
- Complaints procedure – the procedure for handling of complaints for students, prospective students and members of the public (a copy of this procedure can

be found on the University's academic and corporate governance webpage [Complaints | University of Dundee, UK](#).

- III. the Student Handbook relevant to your Programme (which contains detailed information and related terms) = please speak to your School if you have not received this. Alternatively please consult our website; and
- IV. additional terms in other documents including those we give to you or that we put on our website that we say are part of our student agreement.

These documents together form an agreement between you and the University (the **“Contract”**).

- 1.2 These terms and conditions relate to all Programmes of study at the University. There may be updates made to your Programme at the point of matriculation each year which are deemed necessary by the University. Such changes shall be in accordance with clause 4, be communicated to you in advance and will be made clear on our website. By matriculating you will be deemed to have accepted that they apply to your studies at the University and will replace, extinguish and supersede any and all previous agreements and terms and conditions.
- 1.3 We may also give you updated information about your Programme through the year which are operational in nature and relate to our service. This could be through our website and / or in other documents we give you.

2. Conditions of Admission and Study

- 2.1 You confirm that all the information that you provided to the University during the application process was true, accurate and not misleading. Your offer and place at the University may be withdrawn at any time or if this confirmation is found to be untruthful, inaccurate or misleading after matriculation the University may (i) subject you to a disciplinary hearing under the Student Rules treat or (ii) consider this to be a serious breach of this Contract which would make Contract null and void and your place at the University will be terminated without further notice to you.

- 2.2 You may be required, at the request of the University, to provide further evidence prior to admission. This may include but is not limited to evidence of your qualifications and other examples set out in 2.5 and 2.6 below.
- 2.3 If you fail to provide such evidence upon request then this may result in your offer being withheld or terminated.
- 2.4 Where your Programme requires admission by a professional body, the University cannot and does not guarantee that successful completion of your Programme will result in admission to that professional body since that is a decision to be made by the professional body itself.
- 2.5 If you have a disability or other additional support needs you are strongly encouraged to disclose this to the University on application or any time during the admission process so that the University may seek to support you throughout your studies. We have in place procedures to ensure that applications are considered appropriately and that applicants with disability or additional support needs will, where possible, be provided with appropriate support in connection with the application process and subsequent study. Further information on disability services can be found on the University's disability services webpage [Disability Services | University of Dundee, UK](#)
- 2.6 All applicants are required to disclose to the University as part of the application process (and on a continuing basis throughout their studies, to their school) any relevant unspent criminal convictions or pending criminal charges. Further information on criminal convictions can be found on the University's academic and corporate governance webpage [Applicants with criminal convictions | University of Dundee, UK](#)
- 2.7 Acceptance onto your Programme and progression within the Programme is not guaranteed and is dependent on certain conditions primarily upon your academic performance.
- 2.8 For the avoidance of doubt, you must have legal capacity to contract on your own behalf and accordingly on the date of matriculation of your chosen Programme you must be at least sixteen (16) years of age.

3. Academic Rules, Regulations, Policies and Procedures

- 3.1 It is your responsibility to register at the University each academic year and to ensure that the tuition fees (as described in clause 7), any additional costs (as described in clause 8) and all other expenses relating to the Programme are paid on time. If you should fail to do so, the University may suspend or terminate your studies in accordance with the Student Rules.
- 3.2 You are required to register for each year of study including any placement, industrial experience and study abroad years.
- 3.3 By accepting an offer of a place at the University and/or registering for study you agree to abide by the expectations, requirements and standards of behaviour and conduct identified in the Student Rules.
- 3.4 The University reserves the right to update and replace its Student Rules from time to time. All updates will be consulted via Senate which includes appropriate student representation from the Dundee University Students Association (DUSA). Any approved updates will be provided via the University website.
- 3.5 Although we will try and communicate any updates made to the Student Rules to you, it is your responsibility to keep yourself regularly updated with any such changes. Sections of the University website that relate to the Student Rules which you may find helpful and relate to the Contract include:

Statutes:

[University of Dundee Statutes | University of Dundee, UK](#)

Ordinances:

[Ordinances | University of Dundee, UK](#)

Senate and Committee information:

[Senate and committees | University of Dundee, UK](#)

Policies and procedures:

[Academic and Corporate Governance - policies | University of Dundee, UK](#)

and in particular:

Student Discipline Procedure - [Student Discipline Procedure | University of Dundee, UK](#)

Fitness to Practise Procedure - [Fitness to practise procedure | University of Dundee, UK](#)

4. Programme Variations

4.1 The University aims to deliver each Programme in accordance with the Student Handbook and associated University policies and procedures. However, there may be situations in which it is reasonably desirable or necessary to make changes to your Programme either before or after matriculation.

4.2 The University reserves the right to:

- I. make reasonable changes to your Programme including associated in-course activities;
- II. alter the method of delivery of your Programme or methods and timings of assessments;
- III. make changes to the members of academic staff delivering courses and /or providing supervision;
- IV. discontinue, suspend or substitute modules within your Programme; and/or
- V. discontinue, suspend or merge Programmes.

The reasons why it may be necessary or desirable to implement changes to your Programme include:

- I. to improve the content or delivery of Programmes as part of the University's process of continuous improvement (including in response to student feedback);
- II. to respond to developments in theories or practices in academic, professional and/or research areas;
- III. for operational reasons and to manage the University's resources more effectively and efficiently;
- IV. to respond to changes in the levels of funding and funding arrangements;
- V. if the number of students who have applied for or enrolled on a course and/or course unit is insufficient to make it operationally viable;
- VI. as a result of the departure or absence of a key member of staff;

- VII. to comply with changes in law or government policy and/or the requirements, decisions or recommendations of relevant regulatory and professional bodies and external examiners;
- VIII. to respond to the requirements of a placement provider and/or the ability of a placement provider to provide a placement; and/or
- IX. due to circumstances beyond the University's control. Please note, in the circumstances where a change has been made to the Programme due to the example detailed within clause 4.2 (IX), clause 13.4 shall apply.

4.3 The University will notify you of any changes being made as soon as reasonably practicable and, in any event, prior to such changes being implemented.

4.4 Wherever possible and practicable, where substantive changes to your Programme are proposed which will impact on your learning the University will apply these in consultation with the affected student population prior to any changes being imposed.

4.5 The University will take reasonable steps to minimise the impact of any changes by providing reasonable and proportionate support which could include helping you find suitable alternative provision at the University or another institution or by offering you the chance to withdraw from the Programme. Should you withdraw from the Programme during an academic year, then you may be eligible for a refund of tuition fees in accordance with clause 12.4 below. Clause 12.4 below also sets out the process for withdrawal.

4.6 Some optional modules contained in the Student Handbook may only run where there is a minimum number of students. Where your Programme contains such modules the University will use all reasonable efforts to make this clear to you in the Student Handbook.

5. Visas and Immigration

5.1 All international students must have a visa in place to study at the University and where applicable it is your responsibility to ensure that you have the correct visa in place to study on your Programme.

- 5.2 If you do not have the correct visa in place at the point of matriculation or throughout the duration of your Programme then the University may terminate your studies in accordance with the Student Rules.
- 5.3 The University is legally obligated to comply with the requirements of UK Visas and Immigration (“UKVI”) and international students must ensure that their visa status is kept up-to-date and support the University in meeting its obligations set by UKVI.
- 5.4 Further details in relation to visas for international students can be found on the University’s international webpage - [Immigration Compliance | University of Dundee, UK](#)

6. Deposits

- 6.1 Students may be required to pay a tuition fee deposit in advance, full details on how and when to pay your deposit will be contained in your offer letter.
- 6.2 The University will not be able to issue an admissions letter and confirmation of acceptance for studies (CAS) statement (for a visa) unless your deposit has been paid.
- 6.3 Any deposit paid by you for the Programme will be offset against the balance of tuition fees that you owe to the University for the Programme.
- 6.4 Failure to pay your deposit in accordance with your offer letter may result in your offer being withdrawn.

7. Tuition Fees

- 7.1 The tuition fees that you pay will vary depending on your fee status and Programme. Full information on how and when to pay your tuition fees will be sent to you during the application process for the Programme. The fees for each Programme can be found on each individual course page, available at: <https://www.dundee.ac.uk/study/>.
- 7.2 Tuition fees for all postgraduate programmes are set at the point of admission and may be increased in line with clause 7.6 below.

- 7.3 Tuition fees for all undergraduate Scottish students are set in line with Scottish Government guidance, which may be increased from time to time.
- 7.4 Tuition fees for all: (i) undergraduate students from the rest of the UK; and (ii) undergraduate international students (which includes students from the EU), are set at the point of offer and may be increased in line with clause 7.6 below.
- 7.5 If you receive full or partial payment of your tuition fees from a third party, you will be required to provide evidence of this support at matriculation each year together with full details of the third party. If the third party fails to pay your tuition fees in any given year of study you will be personally liable for any outstanding balance. Further information about tuition fees can be found on the University website at <https://www.dundee.ac.uk/study/>:
- 7.6 An increase of tuition fees may be required at any time in order to comply with legislation or regulatory requirements. The University also reserves the right to increase your tuition fees annually to take account of inflation, market competition, Scottish Funding Council policy, salary costs and/or other factors outside of University's control. Any increase will not exceed either: a) a 5% increase on the previous year's tuition fee for the applicable Programme; or b) an increase in accordance with the Consumer Prices Index, whichever is higher as at [September] of the relevant academic year.
- 7.7 The University will notify students in advance prior to the start of the academic year to which the tuition fee increases will apply.
- 7.8 Where there is an increase in the tuition fees payable by you, if you are not agreeable to such an increase, you will be given the opportunity to either withdraw from your chosen Programme or (where reasonably possible) to select a suitable alternative provision at the University or another institution. Should you withdraw from the Programme during an academic year, then you may be eligible for a refund of tuition fees in accordance with clause 12.4. Clause 12.4 also sets out the process for withdrawal.

- 7.9 Where you do not pay your tuition fees on time and in full your place on your Programme may be at risk and the University reserves its right to refuse further progress on your Programme of study or for you to graduate. Where you continue to fail to pay, the University may also terminate this Contract without further notice or any liability to you.

8. Additional Costs

Depending on your Programme you may be required to incur additional costs. Certain Programmes have different additional costs which are not covered by your tuition fees, such as the NHS Scotland additional cost of clinical teaching (ACT) levy for overseas medical students. The level of additional costs will usually increase annually in line with inflation. You will be responsible for the payment of these additional costs. Such additional costs shall be communicated to you prior to the commencement of your Programme.

9. Data Protection

By accepting your offer to study at University and by matriculating you agree to the University collecting and using your personal data (that is, information which identifies you as an individual), which may include special category data, in accordance with the University's Data Protection Policy and the Fair Processing Policy, which can be found at: [Data Protection Policy | University of Dundee](#) and; [University activities – basis for lawful processing of personal data | University of Dundee, UK](#). All personal data collected by the University will be processed in accordance with the Data Protection Act 2018 (DPA 2018) and the UK GDPR (having the meaning given in the DPA 2018), and any applicable subsequent amendment or replacement of the foregoing legislation from time to time.

10. Liability

- 10.1 The University will have no liability or responsibility for loss or damage to your personal property. It is your responsibility to ensure that all your personal belongings are adequately insured.
- 10.2 The University does not exclude or restrict its liability to you for death or personal injury caused by the University's negligence, fraud or breach of statutory duty. However, the

University will have no liability or responsibility for injury to you which was caused by another student of the University or any person who is not an employee or authorised representative of the University.

- 10.3 Just so we are clear, the University's total liability to you under this Contract or otherwise in connection with your experience as a student at the University (whether arising in contract, delict, or any other way) shall not exceed the total amount of the tuition fees (and if applicable, additional costs) paid or payable by you, or on your behalf by a sponsoring authority, to the University in relation to your Programme.

11. Intellectual Property

- 11.1 All undergraduate students and postgraduate students registered for taught Programmes retain ownership of their own intellectual property rights relating to all material they produce whilst studying at the University. A copy of the University's copyright and licensing policy can be found on the University's academic and corporate governance webpage at: [General copyright and licensing policy | University of Dundee, UK](#)
- 11.2 All postgraduate students registered for a research degree are invited to assign their intellectual property rights to the University at the point of matriculation. Following such assignation the University will own their intellectual property rights.

12. Cancellation Rights / Termination

- 12.1 If you accept an offer to study at the University by means of distance selling communication (where there is no face-to-face contact between the University and you at the time you accept any offer) you have the right to cancel at any time within 14 days from your acceptance of an offer.
- 12.2 If you wish to cancel your Contract in accordance with this clause 12, you may do so by informing the University in writing within the relevant 14 day period.
- 12.3 If you cancel within such 14 day period, any payment made by you will be refunded in full.

- 12.4 Notwithstanding your right to cancel under this clause 12, you may withdraw from study and cancel your Contract at any time after matriculation by completing a University withdrawal form which is available from your relevant school office. If you withdraw from your studies in this way, then you may lose all or part of the tuition fees paid by you or on your behalf, in accordance with University's refund policy. A copy of the refund policy can be found at [Student tuition fee refund policy | University of Dundee, UK](#).
- 12.5 The University may terminate your studies at any time but only in accordance with the Student Rules and as set out in this Contract and/or in accordance with Clause 7.9. A decision to terminate your studies will mean that you shall be required to cease studying the Programme and leave the University with immediate effect.
13. **General**
- 13.1 These terms and conditions are only enforceable by you and the University.
- 13.2 If there is any inconsistency between these terms and conditions and the terms of any document referred to herein, the provisions of these terms and conditions will prevail.
- 13.3 The University shall not be liable for delay in performing, or failing to perform, any of its obligations under the Contract as a result of matters arising outside its reasonable control including: a) acts of God, adverse weather such as flood, drought, earthquake or other natural disaster; b) war, terrorism, civil commotion or riots, civil war, threat of or preparation for war, armed conflict, imposition of sanctions, embargo, or breaking off of diplomatic relations; c) nuclear, chemical or biological contamination or sonic boom; d) any law or action taken by a government or public authority; e) industrial disputes (including disputes involving the University's employees), strikes, industrial action or lockouts; f) fire, collapse of buildings, explosion or accident; g) pandemics, epidemics or disruption resulting from pandemics or epidemics, and national emergencies; or h) interruption of a utility service used by the University. In such circumstances, the University will take all reasonable steps to minimise the disruption to your studies.
- 13.4 If any clause in these terms and conditions (or part thereof) is or becomes illegal, invalid or unenforceable under applicable law, but would be legal, valid and enforceable if the clause or some part of it was deleted or modified (or the duration of the relevant

clause reduced), the relevant clause (or part thereof) will apply with such deletion or modification as may be required to make it legal, valid and enforceable, and the University will promptly and in good faith seek to negotiate a replacement provision consistent with the original intent of these terms and conditions as soon as possible. Any such deletion or modification will not affect the legality, validity or enforcement of the rest of these terms and conditions.

- 13.5 These terms and conditions are subject to the laws of Scotland and we both agree to submit to the exclusive jurisdiction of the courts of Scotland in settling any disputes under them.